

CapTel® 800 Features



5" diagonal display –
high quality screen

Bright color screen and
easy-to-read captions

Adjustable font size and
colors (320 x 240 pixels)

Ringing 1 2 3 (F) Hello this is
Doctor Campbells office how may
I help you today? OK I need
your full name and I will bring
up your information thank you
hold on for a second please

Press ▲ to Review the Conversation

Screen tilts
forward and back
for your viewing
preference

Easy to follow menu
with "Yes/No" questions

One-button
push to connect
Customer Service

Adjustable tone control
(high, medium, low)
for best clarity

Captions button is
automatically "ON"
for both outgoing
and incoming calls
(can be disabled for
non-CapTel users)

Adjustable volume control
up to 40dB gain

For more information, go to
www.relaysouthcarolina.com/captel



How to get a CapTel® 800

- www.weitbrecht.com/captel-south-carolina.html
- 800-233-9130
- For more information, contact:
 - Missy McManus, Relay Program Manager
 - melissa.mcmanus@sprint.com

Relay South Carolina Captioned Telephone Service



relaysouthcarolina.com

- *When the phone rings, do you feel **stressed**?*
- *Are you worried that you won't understand the person calling you?*
- *Do you look around to see if someone else can answer the phone?*

Well, worry no more!

*Captioned Telephone Service allows you to answer your calls with confidence. With your new **CapTel**® telephone you can relax and enjoy your conversations again!*



Stressed when the phone rings?
Not you – not anymore!

Websites

www.relaysouthcarolina.com
www.sprintcaptel.com

1-888-269-7477

**Captioned Telephone
Customer Service**

1-866-670-9134

**Spanish Captioned
Telephone Customer Service**



CapTel is a registered
trademark of Ultratec, Inc.

Appendix K:
Original Order Establishing
Relay Surcharge in the State

Page: 194

DOCKET NO. 92-110-C - ORDER NO. 92-121 ✓

) ORDER REQUIRING
) LOCAL EXCHANGE COMPANY
) FUNDING


This matter is before the Public Service Commission of South Carolina (the Commission) pursuant to its authority under S.C. Code Ann. §58-9-2530(A)(Supp. 1991). Section 58-8-2530 permits the Commission to require all local exchange telephone companies operating in South Carolina to impose a monthly surcharge on customers in order to fund a statewide dual party relay service. The dual party relay service provides telephone access for persons who are either speech or hearing impaired through use of specially trained operators and keyboard mechanisms which transmit signals through telephone lines. The Commission anticipates that the South Carolina dual party relay service will begin operation on April 3, 1992.

In order to fund the establishment and continuous operation of the dual party relay system, the Commission hereby orders each local exchange telephone company to assess each of its residential and business access lines \$.10 per month. It is further ordered that the local exchange companies remit the charges collected from their customers to the Commission on or before the 10th day of

each month. The local exchange companies shall submit their first remittance to the Commission on or before May 10, 1992. On each of their telephone bills, the local exchange companies shall delineate that the \$.10 surcharge is for "Telephone Relay Service." Finally, it is ordered that each local exchange company include the dual party relay access number, 1-800-735-2905, in a prominent location in the next publication of its telephone directories.

IT IS SO ORDERED.

BY ORDER OF THE COMMISSION:


Chairman

ATTEST:


Executive Director

(SEAL)

Appendix L:
Updated Order Establishing
Relay Surcharge in the State

Page: 197

SECTION 58-9-2530. Funding; telephone surcharge; relay service user charges.

(A) The commission may require all local exchange telephone companies operating in this State to impose a monthly charge not to exceed twenty-five cents on all residential and business local exchange access facilities as necessary to fund the establishment and operation of a dual party relay system and a distribution system of TTY's and other related telecommunications devices in this State. The amount of the charge must be determined by the commission based upon the amount of funding necessary to accomplish the purposes of this article and provide dual party telephone relay services on a continuous basis. If assessed, the local exchange companies shall collect the charge from their customers and transfer the monies collected to the operating fund, which must be administered by the Office of Regulatory Staff. The charge collected and remitted by the local exchange companies is not subject to any tax, fee, or assessment, nor may it be considered revenue of the local exchange companies. The commission may provide for the funding of the dual party relay system through contributions from other sources. The fund must be established, invested, and managed for the exclusive purpose of implementing the provisions of this article according to regulations promulgated by the commission.

(B) Monies in the operating fund must also include appropriations made by the General Assembly for the purpose of this chapter, grants from other governmental or private entities, and contributions or donations received by the commission for the dual party relay service. All monies in the operating fund must be used solely for the administration and operation of a statewide program to provide telecommunications access to persons who are speech and hearing impaired or similarly impaired.

(C) The users of the relay service must be charged for telephone services, including any authorized commission charge, without additional charges for the use of the relay service. The calling or called party shall bear an expense for making intrastate nonlocal calls considered approved by the commission as being equitable in comparison with non-TDD or DPR service customers.

HISTORY: 1990 Act No. 488, Section 2, eff May 30, 1990; 1996 Act No. 426, Section 16, eff June 18, 1996; 2006 Act No. 318, Section 71, eff May 24, 2006.

Appendix M:
Examples of Phone Bills
with Relay Surcharge

Page: 199



Page 1 of 3
Account Number [REDACTED]
Billing Date Aug 11, 2012
WebSite att.com

Bill-At-A-Glance

Previous Bill	195.65
Payment Received 7-20	145.18 CR
Adjustments	.71
Past Due - Please Pay Immediately	51.18
Current Charges	50.49
Total Amount Due	\$101.67
Current Charges Due in Full by	Aug 31, 2012

Billing Summary

Questions? Visit att.com	Page	
Plans and Services	1	45.90
1 888 757-6500 PIN: 6877		
Repair Service:		
1 877 737-2478		
AT&T Long Distance Service	2	4.59
1 888 757-6500		
Total Current Charges		50.49

News You Can Use Summary

- PREVENT DISCONNECT
 - ELECTRONIC PAYMENTS
 - PAYMENT OPTIONS
 - 900 # INFORMATION
 - CARRIER INFORMATION
 - MOVING SOON?
 - RELAY SERVICE
- See "News You Can Use" for additional information.

Detail of Payments and Adjustments

Item	No.	Date	Description	Adjustments	Payments
	1.	7-20	Payment		145.18
	2.	8-11	Late Payment Charge	.71	
Totals				.71	145.18

Plans and Services

Monthly Service - Aug 11 thru Sep 10

3. Complete Choice® Enhanced	28.00
Residential Line	
Three-Way Calling	
Call Waiting ID	
Call Return	
Caller-ID Name-Number Delivery	
Anonymous Call Blocking	
4. Non Published Service	5.50

Total Monthly Service 33.50

Additions and Changes to Service

This section of your bill reflects charges and credits resulting from account activity.

Item	No.	Description	Quantity	Monthly Rate	Amount Billed
Activity on Jul 2, 2012					
Charges for [REDACTED]					
Your bill reflects a credit for a change in rates for: (Monthly Charges are prorated from Jul 3, 2012 through Aug 10, 2012)					
	5.	Federal Universal Service Fee	1	.09	.11 CR
	6.	Federal Subscriber Line Charge	1	.17	.22
Total Charges for [REDACTED]					.11
Total Additions and Changes to Service					.11

Surcharges and Other Fees

Item	No.	Description	Quantity	Amount
	7.	Federal Universal Service Fee	1	1.03
	8.	Federal Subscriber Line Charge	1	6.62
	9.	Local Universal Service Charge		.70
	10.	Intrastate Universal Svc Chrg		.33
Total Surcharges and Other Fees				8.68

Government Fees and Taxes

Item	No.	Description	Quantity	Amount
	11.	Federal Excise Tax		1.25

Local Services provided by AT&T South Carolina.



Page 2 of 3
Account Number [REDACTED]
Billing Date Aug 11, 2012

Plans and Services

Government Fees and Taxes - Continued

Item		
No.	Description	Quantity
1.	SC - State/Local Tax	1.76
2.	Telecommunications Relay Svc	1 .15
3.	Emergency 911 - Greenville County	1 .45
Total Government Fees and Taxes		3.61

Total Plans and Services 45.90

AT&T Long Distance Service

Monthly Service

Charges for [REDACTED]		
Type of Service	Period	
4. Minimum Usage Charge	06/21-07/20	2.00

Surcharges and Other Fees

5. Federal Universal Service Fee		.49
6. S.C. Universal Service Cost Recovery Fee		.11
7. Carrier Cost Recovery Fee	07/21-08/20	1.99
Total Surcharges and Other Fees		2.59

Total AT&T Long Distance Service 4.59

News You Can Use

PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges **MUST** be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$101.67. Also, neglecting to pay for remaining charges may result in interruption or removal of these remaining services or further collection action.

CARRIER INFORMATION

Our records indicate that you have selected AT&T Long Distance Service or a company that resells their services as your primary local toll carrier and AT&T Long Distance Service or a company that resells their services as your primary long distance carrier. Please contact us if this does not agree with your records.

ELECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at www.att.com

MOVING SOON?

Stay connected with AT&T. Please visit us online at att.com/move or call 1.800.MOVE.ATT (1.800.668.3288).

PAYMENT OPTIONS

Visit att.com to pay your AT&T bills online FREE of charge. Additional payment options can also be viewed online. Self-service is available anytime day or night by calling 1.888.757.6500 - just say "Pay My Bill". Payments made with an AT&T representative may be subject to a \$5.00 payment convenience fee.

RELAY SERVICE

Dial 711 is a Telecommunications Relay Service for customers with hearing and speech disabilities. AT&T offers products and services for customers with visual, hearing, speech or physical disabilities. For more information, please go to att.com or refer to the customer guide section in your AT&T telephone directory.

900 # INFORMATION

900 Number information services are provided over telephone numbers beginning with the prefix 900. If you fail to pay legitimate charges for calls to 900 numbers, your access to 900 numbers may be involuntarily blocked. To protect customers from unexpected 900 charges, AT&T offers 900 Call Blocking at no cost. For further details on 900 Call Blocking, call your AT&T Service Representative. Note that 900 charges incurred from purchasing products and services from the Internet cannot be blocked. You may withhold payment for 900 charges if you dispute the charges within 60 days. Action to collect disputed amounts will be suspended pending investigation of the dispute. Your local and long-distance telephone service cannot be suspended or disconnected for nonpayment of 900 charges. However, the company that provides the 900 service may take other actions to collect charges you have not paid and have not disputed. You are not to be billed for pay-per-call services that do not comply with federal laws and regulations.

DO NOT CALL REGISTRY

To reduce telephone solicitation calls to your home: Register for the National Do Not Call Registry by phone at 1.888.382.1222 (TTY: 1.866.290.4236) or online at donotcall.gov. There's no charge to register.

Terms and Conditions

DISPUTED DEBTS

Please note, any check or payment instrument in an amount less than the full amount due that you send AT&T marked "PAID IN FULL" or otherwise tender as full satisfaction of a disputed amount, must be sent to AT&T Accounts Receivable Management, 2200 Pinemcroe Road Suite 300, Greensboro, NC 27407-4990 and NOT the payment address shown on the payment return document. Thank you for choosing AT&T for your communications needs.

LATE CHARGE REMINDER

An additional charge at the rate of 1.5% for regulated charges and at the rate as provided in your terms of service for unregulated charges may apply to an unpaid balance as of your next bill date.



Page 3 of 3
Account Number [REDACTED]
Billing Date Aug 11, 2012

Terms and Conditions

SERVICE INFORMATION

Your local services are provided by AT&T South Carolina (BellSouth Telecommunications, LLC). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance Service (BellSouth Long Distance, Inc.), AT&T Communications of the Southern States, LLC, and/or AT&T Corp. Subject to state regulatory approvals, effective on or about 11/1/2012, any AT&T Communications of the Southern States, LLC intrastate services will be provided by AT&T Corp. This change does not impact the rates, terms and conditions of your current intrastate services with AT&T. Questions about this change should be directed to 1.800.222.0300. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/or Tariffs, go to att.com/servicepublications.

RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

BILL DISCREPANCY

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.

Account Name: 
Account Number:

Page: 2 of 6
Bill Date: Jul. 01, 2012

Allocation of charges:

Service Categories	Past Due	Current Month	Total Due
Basic Services	0.00	37.12	37.12
Other Services	0.00	68.09	68.09
All Services	0.00	105.21	105.21

Failure to pay Basic charges may result in the disconnection of those Services.

Please contact CenturyLink regarding any questions or problems with your bill before the due date. A rate schedule, an explanation of how to verify the accuracy of your bill and an explanation of specific charges can be obtained free of charge by calling the customer service number listed on the first page.

The Access Recovery Charge is a Federal Communications Commission (FCC) authorized charge to allow local carriers to recover fees and costs related to delivering long distance calls and providing access to their local telephone networks.

CenturyLink works every day to bring you solutions that best meet your total communications needs. Stop in and learn more about our value pricing that will help you reduce your household expenses when you bundle all of your services with CenturyLink. You can also pay your bill and check out our newest products and services at your local CenturyLink Customer Experience Center. Visit www.centurylink.com/stores to find the location nearest you.

Notice about electronic check conversion

When you provide a check as payment, you authorize us to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

CenturyLink offers convenient alternatives to mailing your payment each month. Simply go to centurylink.com/myaccount to make a one-time payment or to set up recurring payments from your bank account.

LATE FEE REMINDER: Late fees may be charged each month for any eligible unpaid balances not paid in full by the due date listed on your bill. The methods for calculating late fee amounts vary by state and product. For more information you may access Terms and Conditions, and Tariff materials at <http://www.centurylink.com/Pages/AboutUs/Legal/Tariffs/displayTariffLandingPage.html?rid=tariffs>, or call CenturyLink customer service at the phone number indicated on this bill.

Immediate Billing Address Changes Call 1-800-788-3500

Address Information Changes	Effective Date
-----------------------------	----------------

New Address _____

City _____ State _____ Zip _____

Work Phone () _____ Home Phone () _____

MONTHLY AUTOPAY AUTHORIZATION FORM

I authorize CenturyLink to charge my MasterCard, Visa, Discover, American Express, savings or checking account monthly for any accrued balance on the billing account listed below.

(We reserve the right to revoke this if bank approval is denied)

☐ **Checking Account #** _____
(Write your billing account number on a voided check or copy of a voided check and attach.)

☐ **Savings Account #** _____
(Write your billing account number on a voided deposit slip and attach.)

☐ Credit Card ☐ Debit Card Exp Date:

☐ MasterCard ☐ Visa ☐ Discover ☐ American Express

Signature required

Date _____

Please continue to pay your bill until notified on your statement that autopay is active.

[illegible]

P.O. Box 1319
Charlotte, NC 28201-1319

Account Name: [REDACTED]
Account Number: [REDACTED]

Page: 3 of 6
Bill Date: Jul. 01, 2012

Important Notices and Information :

United Telephone Company of the Carolinas, LLC DBA CenturyLink

CenturyLink should be notified within 90 days after the CenturyLink Bill Date of any billing discrepancies on your statement.

FREE Enrollment| With CenturyLink's My Account service, you can update your billing information, view and pay your bill and much more. Visit us online at www.centurylink.com/myaccount.

Carrier Changes and Information

LINE NUMBER	LOCAL TOLL CARRIER	LONG DISTANCE CARRIER
[REDACTED]	CenturyLink LD (5046)	CenturyLink LD (5046)

Payments and Adjustments

Payments

Payment Received - Jun. 14, 2012 - Thank You

105.37 CR

Total Payments and Adjustments

105.37 CR

Package Summary

Basic Home Phone w/Voicemail

Monthly Recurring 35.45

[REDACTED]
1 Pty Residence Line
3-Way Calling
77 Anonymous Call Reject
Call Forward Busy
Call Forward No Answer
Call Forwarding
Caller ID With Call Waiting
Inside Wire Maintenance
Voicemail Basic

Package Charges

35.45

Subtotal Package

35.45

Taxes, Fees and Surcharges

Federal Excise Tax	0.79
JASPER Sales Tax	0.73
RIDGELAND License Tax	0.30
SOUTH CAROLINA Sales Tax	2.18
SOUTH CAROLINA Universal Service Fund Surcharge	0.75



Total Taxes, Fees and Surcharges

4.75

Total Package

40.20

P.O. Box 1319
Charlotte, NC 28201-1319

Account Name: 
Account Number: 

Page: 4 of 6
Bill Date: Jul. 01, 2012

Local Services Detail

Local Service from JUL 01 to JUL 31

Recurring Charges

Subscriber Line Charge - Interstate	5.09	
Total Local Exchange Services		5.09
** Non-Telecom Services Surcharge	1.55	
Total Optional Features/Services		1.55
Total Recurring Charges		6.64

Total Current Charges For 	6.64
--	-------------

Taxes, Fees and Surcharges

Federal Excise Tax	0.18	
JASPER County 911 Surcharge	1.00	
JASPER Sales Tax	0.13	
RIDGELAND License Tax	0.07	
SOUTH CAROLINA Sales Tax	0.41	
SOUTH CAROLINA State Telecommunications Relay Service Surcha	0.15	
SOUTH CAROLINA Universal Service Fund Surcharge	0.17	
Universal Service Fund Surcharge	0.88	
Total Taxes, Fees and Surcharges		2.99

Total Current Charges For Local Services	9.63
---	-------------

** Nonregulated Charge(s) - nonpayment for NONREGULATED SERVICES OR PRODUCTS may result in the disconnection or restriction of such services, and such delinquencies may be subject to collection. Local services will not be disconnected for nonpayment of nonregulated charges. Nonpayment of toll charges may result in the disconnection of toll service, and such delinquencies may be subject to collection.

P.O. Box 1319
Charlotte, NC 28201-1319

Account Name: [REDACTED]
Account Number: [REDACTED]

Page: 5 of 6
Bill Date: Jul. 01, 2012

CenturyLink Long Distance

Recurring Charges

Carrier Cost Recovery Fee	2.99	
Unlimited Long Distance	15.00	
Total For [REDACTED]		17.99
Total Recurring Charges		17.99

Calling Plan Summary - Informational Only

Charges in this Summary are Itemized and Totaled in Other Sections of the Bill

Plan Summary	Monthly Amount	Usage Amount	Total Amount
Unlimited Long Distance	15.00	0.00	15.00
Total	15.00	0.00	15.00

Taxes, Fees and Surcharges

RIDGELAND License Tax	0.18	
SOUTH CAROLINA Universal Service Fund Surcharge	0.45	
Universal Service Fund Surcharge	1.96	
Total Taxes, Fees and Surcharges		2.59

Total CenturyLink Long Distance	20.58
--	--------------

Long distance service provided by Embarq Communications, Inc. d/b/a
CenturyLink Communications, using the trade name CenturyLink

P.O. Box 1319
Charlotte, NC 28201-1319

Account Name:
Account Number:

Page: 6 of 6
Bill Date: Jul. 01, 2012

CenturyLink Internet Services

Recurring Charges

** 3M/640k	29.95		
** HSI Gateway Modem	4.49		
Total For		34.44	
Total Recurring Charges			34.44

Taxes, Fees and Surcharges

JASPER Sales Tax	0.09		
SOUTH CAROLINA Sales Tax	0.27		
Total Taxes, Fees and Surcharges			0.36

Total CenturyLink Internet Services

34.80

** Nonregulated Charge(s) - nonpayment for NONREGULATED SERVICES OR PRODUCTS may result in the disconnection or restriction of such services, and such delinquencies may be subject to collection. Local services will not be disconnected for nonpayment of nonregulated charges. Nonpayment of toll charges may result in the disconnection of toll service, and such delinquencies may be subject to collection.

We appreciate your business.

For Technical Support call 1-800-788-3600.

Pay by Phone 24 Hours/7 Days a Week 1-866-712-1996.

PRISM TV customers: Support for Video or Internet call 1-866-314-4148.



64.606 Bill Samples

P.O. Box 2000
HILTON HEAD ISL SC 29938-2000

08-01-2012

Page 3 of 3

Payments and Adjustments

Payment 07-20-12 Thank You	-
Previous Balance	
Total Payments and Adjustments	
Balance Forward	

Monthly Service Charges**Telephone Service (843) 757- [REDACTED]**

From Aug 1 - Aug 31

Your selected LD provider is Hargray Communications

Your selected Local provider is Hargray Communications

Beaufort County Enhanced 911 Service 0.60

State Telecommunications Relay Surcharge 0.15

Federal USF 1.02

Access Recovery Charge 0.50

Extended Area Calling 2.25

Basic Telephone Service 14.35

FCC Network Access Charge 6.50

\$.06 Per Minute LD 4.95

Subtotal for (843) 757- [REDACTED] 30.32

Total Monthly Service Charges

Taxes and Fees**Total due by 08-15-2012**

Appendix N:
**Copy of the 2008 TRS Recertification Renewal
Letter from the FCC**

Page: 210



PUBLIC NOTICE

Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

News Media Information 202-418-0500
Internet: <http://www.fcc.gov>
TTY: 1-888-835-5322

DA 08-1673
Released: July 16, 2008

NOTICE OF CERTIFICATION OF STATE TELECOMMUNICATIONS RELAY SERVICE (TRS) PROGRAMS

CG DOCKET NO. 03-123

Notice is hereby given that the applications for certification of Telecommunication Relay Services (TRS) programs of the states¹ listed below have been granted, pursuant to Title IV of the Americans with Disabilities Act (ADA), 47 U.S.C. § 225(f)(2), and section 64.606(b) of the Commission's rules.² On the basis of the state applications, the Consumer & Governmental Affairs Bureau (Bureau) has determined that:

- (1) The TRS program of the states meet or exceed all operational, technical, and functional minimum standards contained in section 64.604 of the Commission's rules;³
- (2) The TRS programs of the listed states make available adequate procedures and remedies for enforcing the requirements of the state program; and
- (3) The TRS programs of the listed states in no way conflict with federal law.

The Bureau also has determined that, where applicable, the intrastate funding mechanisms of the listed states are labeled in a manner that promotes national understanding of TRS and does not offend the public, consistent with section 64.606(d) of the Commission's rules.⁴

Because the Commission may adopt changes to the rules governing relay programs, including state relay programs, the certification granted herein is conditioned on a demonstration of compliance with any additional new rules that are adopted by the Commission. The Commission will provide guidance to the states on demonstrating compliance with such rule changes.

In response to the *Public Notice* released seeking comment on the applications for certification of state TRS programs,⁵ the Commission received 84 comments, all of which address Speech-to-Speech

¹ For purposes of this proceeding, the term "states" refers to states, U.S. territories, and the District of Columbia where applicable.

² 47 C.F.R. § 64.606(b).

³ 47 C.F.R. § 64.604.

⁴ 47 C.F.R. § 64.606(d).

⁵ *Applications for Certification as Certified State Telecommunications Relay Service (TRS) Programs Filed; Pleading Cycle Established for Comment on Applications*, CG Docket No. 03-123, Public Notice, DA 08-60 (Jan. 10, 2008).

(STS) outreach.⁶ As part of their applications for certification, states were required to submit specific examples of all outreach activities, including those targeted to users and receivers of STS services. We reviewed each of the outreach plans submitted by the states in conjunction with each of the applications listed below and found them to be in compliance with the Commission's requirements. The Bureau reminds states receiving certification herein of their continued obligation to engage in outreach activities, or to ensure that their contracted TRS providers conduct outreach in accordance with 47 C.F.R. § 64.604(c)(3).⁷

This certification, as conditioned herein, shall remain in effect for a five year period, beginning July 26, 2008, and ending July 25, 2013, pursuant to 47 C.F.R. § 64.606(c). One year prior to the expiration of this certification, July 25, 2012, the states may apply for renewal of their TRS program certification by filing documentation in accordance with the Commission's rules, pursuant to 47 C.F.R. §§ 64.606(a) and (b).

STATES APPROVED FOR CERTIFICATION

File No: TRS-46-07

Alabama Public Service Commission
State of Alabama

File No: TRS-19-07

Department of Commerce
State of Alaska

File No: TRS-47-07

Arkansas Deaf and Hearing Impaired
State of Arkansas

File No: TRS-02-07

Commission for the Deaf and Hard of Hearing
State of Arizona

File No: TRS-32-07

California Public Utilities Commission
State of California

File No: TRS-23-07

Colorado Public Utilities Commission
State of Colorado

File No: TRS-48-07

Connecticut Department of Public Utility
State of Connecticut

File No: TRS-35-07

Delaware Public Service Commission
State of Delaware

⁶ Each comment was directed to a specific state program, and requested that the Commission review the STS outreach activities of the specified state prior to granting certification. The Commission received the following number of comments regarding the following states: California- 36, Colorado- 2, Georgia- 1, Hawaii- 4, Illinois- 5, Kansas- 2, Massachusetts- 1, Minnesota- 1, Montana- 5, Nebraska- 1, New Jersey- 1, New Mexico- 1, New York- 3, Ohio- 2, Oregon- 2, Pennsylvania- 1, South Carolina- 2, South Dakota- 1, Vermont- 1, Virginia- 3, Washington- 1, Wisconsin- 8.

⁷ See 47 C.F.R. § 64.604(c)(3) Public Access to Information. This rule states, “[c]arriers, through publication in their directories, periodic billing inserts, placement of TRS instructions in telephone directories, through directory assistance services, and incorporation of TTY numbers in telephone directories, shall assure that callers in their service areas are aware of the availability and use of all forms of TRS. Efforts to educate the public about TRS should extend to all segments of the public, including individuals who are hard of hearing, speech disabled, and senior citizens as well as members of the general population. In addition, each common carrier providing telephone voice transmission services shall conduct, not later than October 1, 2001, ongoing education and outreach programs that publicize the availability of 711 access to TRS in a manner reasonably designed to reach the largest number of consumers possible.”

File No: TRS-49-07
Public Service Commission
District of Columbia

File No: TRS-51-07
Georgia Public Service Commission
State of Georgia

File No: TRS-43-07
Idaho Public Service Commission
State of Idaho

File No: TRS-08-07
Indiana Telephone Relay Access Corporation
State of Indiana

File No: TRS-07-07
Kansas Relay Services, Inc.
State of Kansas

File No: TRS-13-07
Louisiana Relay Administration Board
State of Louisiana

File No: TRS-33-07
Telecommunications Access of Maryland
State of Maryland

File No: TRS-54-07
Michigan Public Service Commission
State of Michigan

File No: TRS-55-07
Mississippi Public Service Commission
State of Mississippi

File No: TRS-56-07
Telecommunications Access Program
State of Montana

File No: TRS-25-07
Relay Nevada
State of Nevada

File No: TRS-45-07
New Jersey Board of Utilities
State of New Jersey

File No: TRS-16-07
New York State Department of Public Service
State of New York

File No: TRS-50-07
Florida Public Service Commission
State of Florida

File No: TRS-22-07
Hawaii Public Utilities Commission
State of Hawaii

File No: TRS-10-07
Illinois Commerce Commission
State of Illinois

File No: TRS-03-07
Iowa Utilities Board
State of Iowa

File No: TRS-52-07
Kentucky Public Service Commission
Commonwealth of Kentucky

File No: TRS-53-07
Maine Public Utilities Commission
State of Maine

File No: TRS-34-07
Department of Telecommunications and Energy
Commonwealth of Massachusetts

File No: TRS-39-07
Minnesota Department of Commerce
State of Minnesota

File No: TRS-15-07
Missouri Public Service Commission
State of Missouri

File No: TRS-40-07
Nebraska Public Service Commission
State of Nebraska

File No: TRS-42-07
New Hampshire Public Service Commission
State of New Hampshire

File No: TRS-14-07
Commission for the Deaf and Hard of Hearing
State of New Mexico

File No: TRS-30-07
Department of Health and Human Service
State of North Carolina

File No: TRS-12-07
Information Technology Department
State of North Dakota

File No: TRS-57-07
Oklahoma Telephone Association
State of Oklahoma

File No: TRS-58-07
Pennsylvania Bureau of Consumer Services
Commonwealth of Pennsylvania

File No: TRS-59-07
Division of Public Utilities and Carriers
State of Rhode Island

File No: TRS-60-07
Department of Human Services
State of South Dakota

File No: TRS-17-07
Texas Public Utility Commission
State of Texas

File No: TRS-09-07
Utah Public Service Commission
State of Utah

File No: TRS-04-07
Department of the Deaf and Hard of Hearing
Commonwealth of Virginia

File No: TRS-06-07
Public Service Commission of West Virginia
State of West Virginia

File No: TRS-18-07
Division of Vocational Rehabilitation
State of Wyoming

File No: TRS-37-07
Public Utilities Commission of Ohio
State of Ohio

File No: TRS-36-07
Oregon Public Utilities Commission
State of Oregon

File No: TRS-28-07
Telecommunications Regulatory Board
Puerto Rico

File No: TRS-11-07
South Carolina Office of Regulatory Staff
State of South Carolina

File No: TRS-20-07
Tennessee Regulatory Authority Services
State of Tennessee

File No: TRS-61-07
Virgin Islands Public Services Commission
U.S. Virgin Islands

File No: TRS-44-07
Vermont Department of Public Service
State of Vermont

File No: TRS-27-07
Office of the Deaf and Hard of Hearing
State of Washington

File No: TRS-01-07
Wisconsin Department of Administration
State of Wisconsin

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